

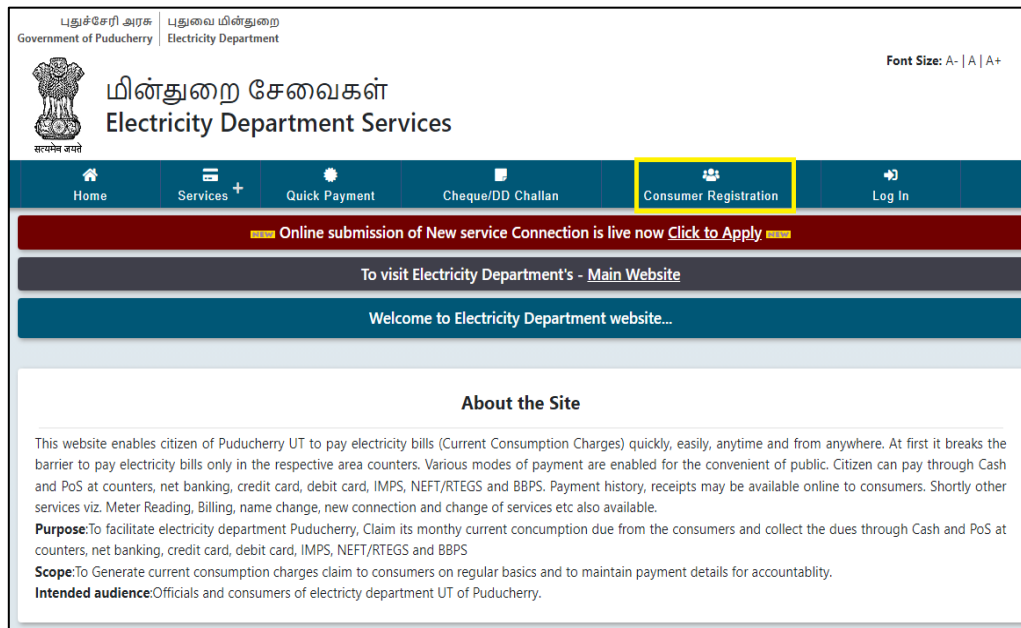
**Electricity Department  
Government of Puducherry**

## User Manual for Consumer Registration

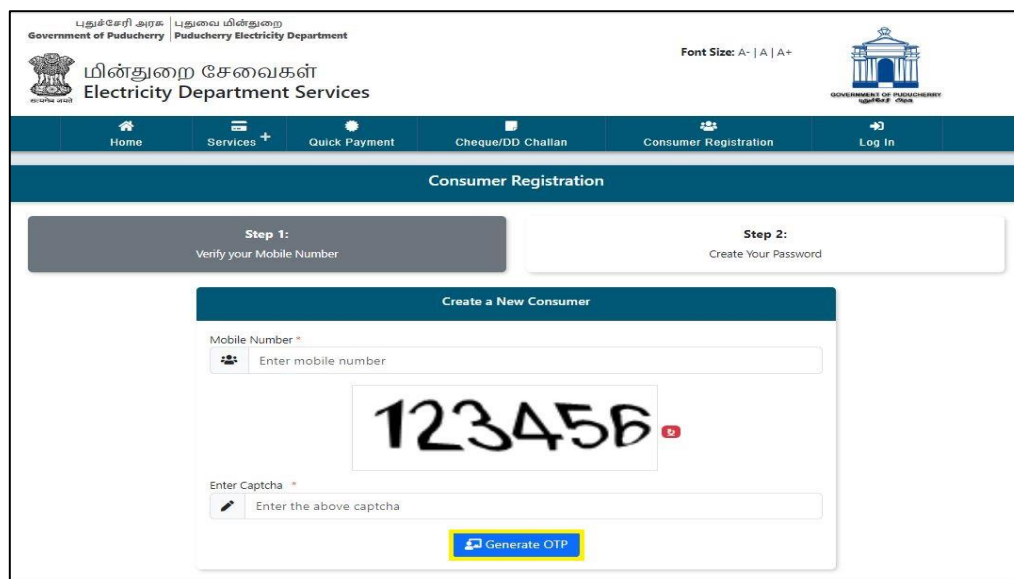
This document covers user manual for consumer registration

### 1 Consumer Registration

- i. User clicks on “**Consumer Registration**” menu. Consumer Registration window opens.



- ii. User enters mobile number and captcha and click on “**Generate OTP**” button. OTP sent to mobile number.



- iii. User enters OTP and clicks on **“Confirm OTP”** button to verify mobile number.

புதுச்சேரி அரசு | புதுவை மின்சாரத் துறை  
Government of Puducherry | Puducherry Electricity Department

மின்சாரத் துறை சேவைகள்  
Electricity Department Services

Font Size: A- | A | A+

Home Services Quick Payment Cheque/DD Challan Consumer Registration Log In

**Consumer Registration**

**Step 1:**  
Verify your Mobile Number

**Step 2:**  
Create Your Password

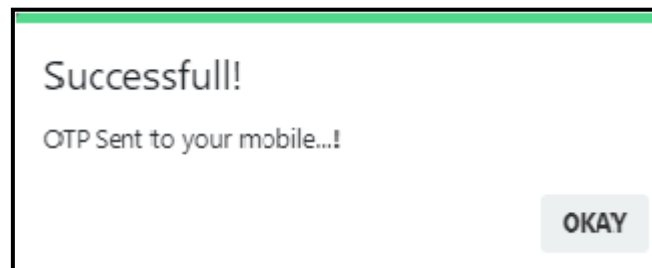
**Create a New Consumer**

Mobile Number \*  
9566270765

OTP \*  
399831

Confirm OTP

- iv. User gets successfully OTP message opens. User clicks on **“okay”** button.



- v. User enters all required fields and clicks on **“Confirm”** button to create password.

புதுச்சேரி அரசு | புதுவை மின்சாரத் துறை  
Government of Puducherry | Puducherry Electricity Department

மின்சாரத் துறை சேவைகள்  
Electricity Department Services

Font Size: A- | A | A+

Home Services Quick Payment Cheque/DD Challan Consumer Registration Log In

**Consumer Password Confirmation**

**Step 1:**  
Verify your Mobile Number

**Step 2:**  
Create Your Password

**Create a New Consumer**

Phone Number  
9566270765

Name \*  
|

Password \*  
[ ]

Confirm password  
[ ]

Confirm

**Password Requirements**

New Password should meet the following requirements

- Should be greater than or equal to eight character
- Contains at least one special (non-alphanumeric) character
- Contains at least one number
- Contains at least one lower and one upper case alphabet
- New Password cannot be one of your last three recent passwords
- Should not contain consecutive or identical numbers

- vi. User successfully created message opens. User clicks on “okay” button.

The screenshot displays the Electricity Department Services portal. At the top, there is a header with the Government of Puducherry logo and the text "மின்துறை சேவைகள் Electricity Department Services". Below the header is a navigation menu with options: Home, Services, Quick Payment, Cheque/DD Challan, Consumer Registration, and Log In. The main content area shows a "LOG IN" form. The form has a "User Name" field with a placeholder "Consumer Email ID / Dept User Name" and a "Password" field. A modal message box is overlaid on the form, displaying "Successful!" and "Successfully Created...!". Below the message box is a captcha image showing the numbers "123456" and a text input field labeled "Enter Captcha" with a placeholder "Enter the above captcha". At the bottom of the form are "Log In" and "Back" buttons, a "Forgot your Password?" link, and a "New Consumer? Consumer Registration" link.